



# HAINES CITY

## THE HEART OF FLORIDA

620 E. Main Street  
Haines City, FL 33844  
Phone (863) 421-3600  
Fax (863) 421-5561  
[www.hainescity.com](http://www.hainescity.com)

---

### MEDIA CONTACT

Contact: Stephanie Snively, Communications & Marketing Manager

Phone: (863) 421-9951 | Email: [ssnively@hainescity.com](mailto:ssnively@hainescity.com)

FOR IMMEDIATE RELEASE

05/08/2020

## COVID-19 | City Reopening Information & Updates of Importance

Thank you, Haines City residents, for complying over the past months with implemented COVID19 measures and adhering to social distancing and safer at home policies. The City of Haines City will start executing its reopening strategy scheduled for Monday, May 18, 2020. **All of the information provided is subject to change with notice.**

### City Hall

The lobby at City Hall is set to open Monday, May 18; the potential to open office spaces for in-person meetings will be by appointment only.

### City Commission Meetings

The Thursday, May 21 meeting will be at Lake Eva Event Center; however, beginning in June, commission meetings will return to City Hall.

### Utility Billing

In-person Utility Bill Payments | Haines City utility customers, at this time, can continue to make payments at the Haines City Police Department located at 35400 US HWY 27, Haines City on Mondays only from 8AM-5PM.

Payments will not be accepted at City Hall. Other payment options can be viewed via the Utility Billing page of the Haines City website. [Make a Payment – Ways to pay your Utility Bill](#)

### Parks & Recreation

Summer Camp 2020 | Haines City Parks & Recreation will host its summer camp from June 22- July 31. The abbreviated camp will be a 6-week program with a reduced number of participants and cost. Summer camp location at Lake Eva Community Center will remain closed to the public. Call 863 421-3700 for details.

Parks, playgrounds & greenspaces | Haines City parks and boat ramps have remained open, and crews will continue to clean and disinfect equipment.

Aquatic Center | The Lake Eva Aquatic Center is scheduled to open Monday, June 1, with limited capacity. It will have two operating sessions from 11:30 am-2:00 pm and 3:00 pm-5:30 pm to allow for appropriate sanitation. No swim lessons or rentals until further notice.

Public Library | Haines City Public Library is scheduled to open Tuesday, May 26, with 25% capacity. Facility hours will be evaluated and announced at a later date.

Special Events | Memorial Day Ceremony (Monday, May 25) and Thunder on the Ridge (Saturday, July 4) are canceled.

---

### OUR MISSION

*“Our team of professionals will provide our residents and business community with the highest quality services in a fiscally responsible manner through cooperation, strong ethical leadership with a lifelong commitment to enriching lives.”*



# HAINES CITY

## THE HEART OF FLORIDA

620 E. Main Street  
Haines City, FL 33844  
Phone (863) 421-3600  
Fax (863) 421-5561  
[www.hainescity.com](http://www.hainescity.com)

---

Recreation | Organized sports, exercise & fitness facilities, and cultural art classes will remain closed until August.

Rental Facilities | All rental facilities, Lake Eva Event Center, Oakland Neighborhood Center, and Lake Eva Community Center, will reopen in August.

### Police & Fire Departments

Haines City Police & Fire Departments will monitor restaurants and businesses periodically to ensure compliance with Governor DeSantis's executive orders. If business owners need assistance in determining capacity for facilities, please contact our Fire Prevention Division at [hgorpline@hainescity.com](mailto:hgorpline@hainescity.com).

### City Department Phone Numbers

City operations continue for customers, business owners, and residents by phone/teleconference. A list of all department contact numbers are as follows:

- City Clerk's Office – (863) 421-9921
- City Manager's Office – (863) 421-3650
- Development Services – (863) 419-3229
- Finance – (863) 421-3600
- Fire Department – (863) 421-3611
- Human Resources – (863) 421-9927
- Parks & Recreation – (863) 421-3700
- Permitting – (863) 421-5571
- Police Department – (863) 421-3636
- Public Works – (863) 421-3777
- Technology Management – (863) 419-3520
- Utilities – (863) 421-3695

### COVID19 Resources

Governor Ron DeSantis | [State of Florida](#) | [Executive Orders](#)  
Centers for Disease Control and Prevention | [National COVID-19 Center](#)  
Florida Department of Health | [COVID-19 Information Center](#)  
City of Haines City | [Website](#) | [Facebook](#)

---

## Important Community Resources

### Polk County Central Florida Development Council - Polk Prospers Fund

The Central Florida Development Council is committed to connecting Polk County businesses to valuable recovery resources and assistance. Small businesses designated by the number of employees would receive the following amounts: Self-employed: \$1,000 | 2 to 9 employees: \$2,500 | 10 to 25 employees: \$5,000. Please click the following link for more information [COVID Business Assistance](#).

---

#### OUR MISSION

*“Our team of professionals will provide our residents and business community with the highest quality services in a fiscally responsible manner through cooperation, strong ethical leadership with a lifelong commitment to enriching lives.”*



# HAINES CITY

## THE HEART OF FLORIDA

620 E. Main Street  
Haines City, FL 33844  
Phone (863) 421-3600  
Fax (863) 421-5561  
www.hainescity.com

---

There may be additional requirements, but these we know to be accurate. It is important you apply immediately if you feel your business will qualify.

### **Business Entity Requirements**

- Must substantiate negative impact by the COVID-19 emergency.
- Have not been approved or received funds from PPP or EIDL or received SBA Debt Relief
- Must be headquartered and located physically in Polk County, Florida.
- Has to be legally established and in good standing in Polk County and the State of Florida prior to February 15, 2020.
- Expects to resume normal operations after emergency guidelines are lifted.

### **Ineligible Businesses**

- Has more than 25 employees.
- May not be a subsidiary or partially owned by a publicly traded company or hedge fund.
- Companies with legal actions against or from the County, including code enforcement liens.

### **Benefit**

- Funds will be offered on a first come, first served basis until the allocation is exhausted.
- The funding amounts are \$1000, \$2500 and \$5000 determined by the size of the company applying.
- The funds are disbursed as a grant to qualified businesses.
- Allocated funds do not have to be repaid
- The funding to be used to help offset business expenses including, but not limited to commercial mortgage, lease, business utilities and payroll.

### **Application Process**

- Online applications accessed through Polk County website and a paper application process is being discussed
- Secure documentation will be uploaded via the application system.
- Applicant will digitally sign and certify information.

### **Required Documentation**

- Statement of need
- IRS Form 941 (for businesses with more than two employees).
- Copy of active Sunbiz business registration dated prior to February 15, 2020.

## **2020 United States Census**

Haines City Residents, please complete your [2020 Census](#) today! Census results have an impact on planning and funding for health clinics and highways, fire departments and disaster response, education programs such as Head Start and college tuition assistance, and so much more. The 2020 Census is quick and easy. It takes about 10 minutes to complete. It's safe, secure, and confidential. Your information and privacy are protected.

---

### OUR MISSION

*“Our team of professionals will provide our residents and business community with the highest quality services in a fiscally responsible manner through cooperation, strong ethical leadership with a lifelong commitment to enriching lives.”*



# HAINES CITY

## THE HEART OF FLORIDA

620 E. Main Street  
Haines City, FL 33844  
Phone (863) 421-3600  
Fax (863) 421-5561  
[www.hainescity.com](http://www.hainescity.com)

---

### United Way of Central Florida

The United Way of Central Florida is here to help you and your family. United Way's 2-1-1 is the most comprehensive source of human and social services information in the country. Their teams of compassionate, highly trained specialists are available 24/7 to connect you with the best services possible.

#### United Way's 2-1-1 provides information about:

- Supplemental food & nutrition programs
- Clothing, shelter & housing options
- Financial assistance
- Emergency information & natural disaster relief
- Health care services
- Child, adolescent & adult mental health services
- Addiction prevention & rehabilitation programs
- Support groups for individuals with mental illnesses & special needs
- A safe, confidential path out of physical or emotional domestic abuse
- Adult, child, family & elder services
- Services for individuals with disabilities

#### ACCESS United Way's 2-1-1

**Online resources:** [Click here](#)

**Phone:** 888-370-7188

**Email:** [uw211help@gmail.com](mailto:uw211help@gmail.com)

**Text:** text your zip code to 898-211

**Online Chat:** [Click here](#) to begin the online chat

###

---

#### OUR MISSION

*“Our team of professionals will provide our residents and business community with the highest quality services in a fiscally responsible manner through cooperation, strong ethical leadership with a lifelong commitment to enriching lives.”*